



News Release

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Startel Announces Release of Latest Web Portal Software

IntelliSite 11.1 delivers new features to help users manage their business more efficiently and effectively

Irvine, CA – April 2, 2013 – [Startel Corporation](#), a leading provider of unified business communications for contact centers, today announced the release of IntelliSite™ version 11.1, the latest release of its Web portal platform. This software release includes a redesigned user interface (UI) and new features designed to improve ease of use, access speed and overall performance.

IntelliSite is a Web portal that Startel's customers' clients use to directly access and manage their account. From IntelliSite, users can make changes to time activated alerts, on call schedules and shift assignments, directories and members. Users can also log into the Web portal to access waiting and previously received messages. IntelliSite 11.1 offers the following enhancements:

- **Streamlined Design:** A newly designed UI makes feature use and selection more fluid while updated code improves the access speed and overall performance of the portal. Key information is available at-a-glance, allowing users to quickly access what they need in fewer clicks.
- **Real-Time Updates:** Auto Refresh feature now provides updates of messages every 30 seconds. Pop-up notifications alert users when an Auto Refresh results in the receipt of a new message.
- **Embedded Communication:** A new email feature can be used to send email messages from within IntelliSite, improving accessibility and response time. Search capabilities have also been added to help users better manage their messages.
- **Expanded Export Options:** Directory records can now be exported as both Excel and .CSV format files.

"IntelliSite is a proven self-service solution that enables our customers' clients to successfully manage their business," said Bill Lane, president and CEO of Startel. "Release 11.1 delivers significant value to our customers and their clients

and is another demonstration of Startel's commitment to developing new and exciting features and enhancements that reflect the needs of business owners and users."

IntelliSite 11.1 is available now. Current customers can contact [Startel Sales](#) or [Technical Support](#) for more information or to schedule an upgrade.

About Startel Corporation

Startel is a leading provider of unified communications, business process automation, and performance management solutions and services. Since its founding in 1980, Startel has established a loyal customer base from a variety of industries, including contact centers, education, government, healthcare, insurance, telephone answering service and utilities. Startel leverages its unique solutions and industry knowledge and experience to empower organizations to improve agent productivity, reduce operating costs and increase revenues. For more information, contact Rachel Sauerbrey at 949.863.8776 or visit www.startel.com.